

# **SHARING KNOWLEDGE CONFERENCE 11**

*TO FACE A CHANGING WORLD*

## Jordan Water Sector Issues and Responses

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# Why are we here today?

- To share knowledge about Jordan's water, food and energy sectors
- To remember that science can solve problems, and
- To confirm that information sharing, proper utilization of science and dialogue can bring peace

A group of experts and scientists with broad international experience are here to become acquainted with the situation in Jordan impartially and without bias

***This represents an opportunity***

# WATER HISTORY CHARACTERISTICS

- Growth of cities and water needs
  - Water transport schemes
  - Population imbalance
- Quantity and quality issues
  - Drying up of streams
  - Treatment of waste



# DOMESTIC WATER (1)

- Though recently far beyond expectations, refugees and host communities issues and water sharing had always been the norm associated with the Kingdom's development challenges or rather impedance to its development
  - Establishment of Israel 1948
  - Arab Israeli War 1967
  - Lebanese Civil War 1975
  - Kuwait Invasion 1990
  - Iraqi War 2003
  - Syrian Civil War 2011

# DOMESTIC WATER (2)

- Incremental supply of water has always been short of actual needs
- Population growth accompanied by urban concentration, such that Amman and Zerqa alone have more than half the country's population
- Water Authority of Jordan (WAJ) was established in 1988, entrusted with the provision of water and wastewater services and the management of water resources

# DOMESTIC WATER (3)

- Successive loans taken to make water accessible to as much of the population as possible; by 1993, 97% of the population had access to piped water
- Water pipes were extended to cope with growth, but the networks were not structured to match horizontal and vertical sprawl nor to meet topographic and demand conditions
- Since expansion was given priority, maintenance was neglected and systems needed ever-increasing repairs, resulting in poor quality service, all with increasing debts

# AGRICULTURE WATER

- In the 1940's, rainfed agriculture and food imports each provided about half of the nation's food. Irrigated production increasingly replaced rainfed and roughly an area of 1,500 m<sup>2</sup> of irrigated land per person was needed to maintain that balance. This area, in turn, required 1,400 m<sup>3</sup> of water, of which a continuously declining fraction was available. Hence the food trade deficit expanded continuously.
- There are two major areas for irrigated agriculture, each with a completely different set of issues – the Jordan Valley and the irrigated highlands
- Conveyance systems, always a major investment, were an obstacle to sharing the limited water among the subsectors
- Another obstacle was the absence of a regular system for shifting water allocations among uses



# WASTEWATER

The decade between 1980 and 1990 saw access to wastewater services increase to 75% of the urban population and 52% of the rural population. Maintaining these percentages was always a challenge

# HISTORY OF SECTORAL REFORM

- Reform started with the establishment of the Ministry of Water and Irrigation in 1993, with the hope of separating policy from operations
- Facing dilapidated networks, rigid centralized organizations, and inefficient operations, reform started with a concerted effort and surprisingly met limited resistance

# RESPONSIVE ACTIONS (1)

- OMS activities including leak detection, well operation, GIS, customer base, etc.

*operational efficiency and improved utility performance*

- Samra expansion, sewage network extension in addition to several other wastewater treatment plants

*environmental improvement and private sector participation*

- Finalized the Disi project on BOT basis
- resource augmentation*

# RESPONSIVE ACTIONS (2)

- Doubled capacity of the conveyance system between Deir Alla and Zai, Jordan Valley to the Highlands  
*water reallocation*
- Continued building a series of treatment plants for several sources which had become polluted  
*environmental and increase in supply*
- Went through the process of awarding the Amman Management Contract and corporatization of utilities  
*utility management, private sector participation, stakeholders dialogue*

# RESPONSIVE ACTIONS (3)

- Primed the participation by preparing the books and other information to facilitate due diligence by private sector entities  
*asset management and PS intervention*
- Corporatized Aqaba Water  
*institutional restructuring*
- Led a broad campaign of human resource assessment and management  
*human resource development*
- Restructured the water tariff  
*efforts towards cost recovery*

# RESPONSIVE ACTIONS (4)

- Worked with Donors and Multi-lateral agencies in the assessment of the Water Sector  
*data validation*
- Prepared a water strategy and policies  
*charting sector course in a national perspective*
- Formulated a comprehensive investment plan  
*defining needs and priorities*
- Enhanced the role of the PMU to oversee the Water Sector Investment Plan  
*coordination mechanism among donors*

# RESPONSIVE ACTIONS (5)

- Groundwater protection scheme of basin units, metering, curbing licensing of new wells  
*environment and resource protection*
- Reactivated the Water Master Plan  
*increased knowledge base*
- Selection, calibration, and repair of domestic and industrial consumer meters for increased accuracy at low flow and moving towards smart meters  
*increased revenue*

# RESPONSIVE ACTIONS (6)

- Samra went into operations with significant positive impact on the environment; also recently expanded  
*further utilization of PPPs*
- Ma'in Springs project went into operation; challenge was to maintain operational efficiency  
*another form of PSP*



# RESPONSIVE ACTIONS (7)

- Rehabilitation of networks (primarily Amman and Zerqa) were completed but an additional phase of replacing tertiary and house connections remains pending  
*hydraulic zoning was achieved and became a way of modus operandi*
- Negotiations and legal disputes with well owners in the highland and in the Disi area were finalized  
*the question of water rights addressed*
- A new *National Water Strategy* and an associated *Action Plan* were formulated  
*charting the future*

# KEY ISSUES

- Crisis management diverts attention from longer-term problems
- The significant role of energy in water
- Fees versus geographical areas
- Other perpetual issues:
  - NRW
  - Supply=Demand=Resources
  - Project prioritization
  - Cost recovery
  - Domestic vs. agriculture needs
  - Groundwater governance
  - Comprehensive national water law versus organization-specific laws
  - Public awareness

Thank you